



*Grief has no timeline*

# *Ridge Meadows Hospice Society*

**ANNUAL GENERAL MEETING  
Monday, November 1<sup>st</sup>, 2010**





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# Ridge Meadows Hospice Society

## MISSION STATEMENT

To provide compassion, support and care to patients and loved ones in dealing with end of life experience, grief and mourning.

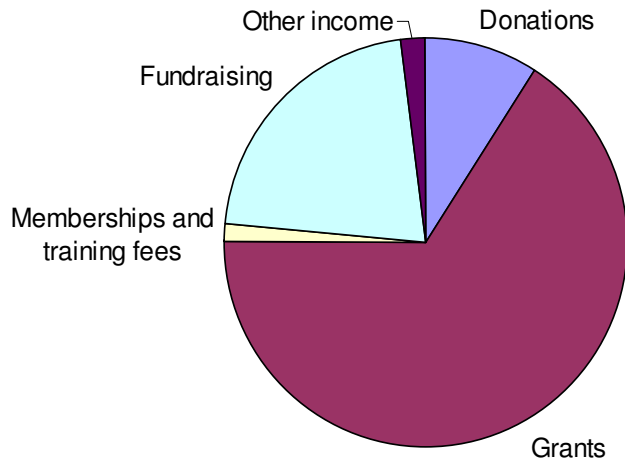
## VISION STATEMENT

To be recognized by the Community as a society that, through our efforts, enables dying persons and their families to experience this part of their life story in comfort, dignity and peace.

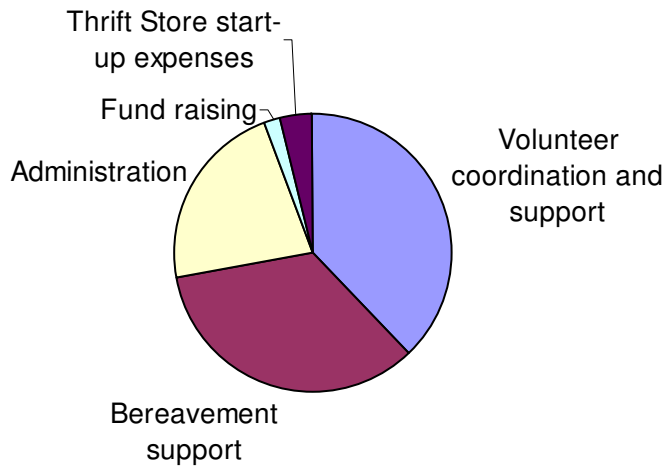
## VALUE STATEMENT

1. Each person is an autonomous and unique individual.
2. The value of life and the natural process of death provide opportunities for personal and spiritual growth.
3. Care is guided by quality of life as defined by the individual, is patient-centered and family focused.
4. All aspects of care are provided in a manner that is sensitive to the patient's and family's personal, cultural and religious values, beliefs and practices, their developmental state and preparedness to deal with the dying process.
5. Hospice and the medical profession act as a team to assist families and friends through the grieving process.

### Revenue: April 1, 2009 – March 31, 2010



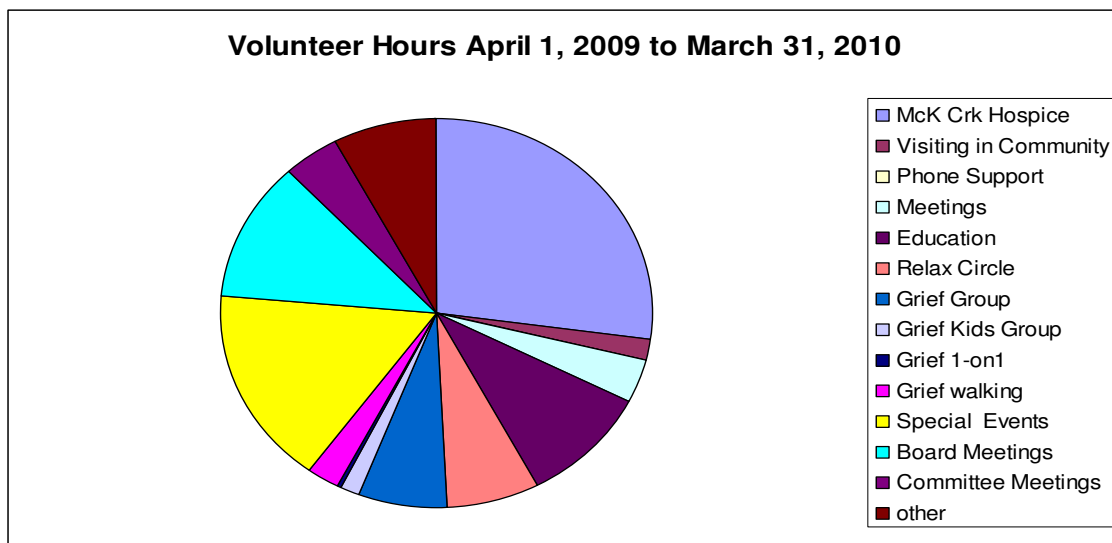
### Operating Expenses April 1, 2009 - March 31, 2010



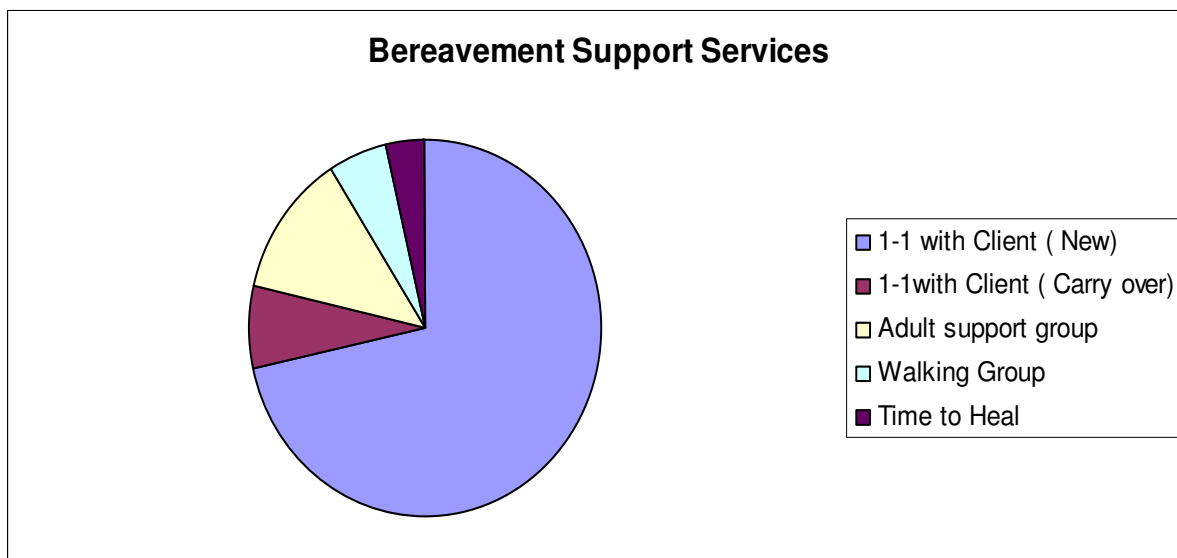
## ***President and Executive Directors' Report***

This past year has been filled with a whirlwind of activities and new projects, staffing increases and changes in board members.

Firstly, many thanks goes out to all the staff, volunteers, and board of directors for all their hard work, endless energy and dedication in their commitment to fulfilling the Ridge Meadows Hospice Society's mission. Without each and every one of you we would not be able to provide the invaluable hospice support services that we offer to any individual who resides in either Pitt Meadows or Maple Ridge.



**Total number of recorded volunteer hours for the fiscal year is 6030 hours.**



This chart depicts the number of bereaved clients supported

**The total number of palliative and bereaved clients supported during the fiscal year was over 230.**





The opening of the thrift store has been a vision of the society for a long time. This vision did not come without challenges. One of the challenges for us was finding a suitable location to open a store. The old saying “patience is a virtue” had to be respected. Over 2 years of research was put in by staff and volunteers in preparation to get this venture off of the ground. Then the fun began with the renovations.

Several volunteers and staff answered our plea for help and rolled up their sleeves in order to get the job done! And what a job it was; scrubbing, cleaning, painting, and electrical; plumbing...the list is endless. Amazingly, in less than one month the renovations were complete, and the store was ready for opening day. This dream has now become a reality, and we could not have achieved this goal without all the community support that we received. Thanks to each and every one of you!



Golden Ears Kiwanis hosted Hot Dog Sale outside the thrift store with donations going to the Hospice Society.

*Various training and educational seminars were offered to volunteers throughout the year.*

The 30 hour level 1 training course was offered once in the fall and again in late winter. A warm welcome goes out to all our new volunteers. A volunteer refresher course for those individuals wishing to brush up on their communication skills, the importance of self-care and active listening was well attended by many of seasoned volunteers. Meal-time companionship was offered to those volunteers interested in offering assistance during meal times at McKenney Creek Hospice Residence.



Both the one-on-one bereavement support training and the facilitator training courses were offered to volunteers who want to support the bereaved clients. A labyrinth workshop was put on by Bill Godden, a past volunteer. This was a fun-filled evening enjoyed by all who attended. A team building evening was organized for all the staff and volunteers that support McKenney Creek Hospice. This enjoyable evening was filled with activities and games, healing touch and a buffet dinner. The 17<sup>th</sup> Annual Living with Grief Teleconference topic this year was \*End-of-life Care. This event was hosted by the 1<sup>st</sup> Memorial Funeral Services-Burkeview Chapel, and was well attended by both staff and volunteers. Crossroads Hospice Society hosted a day-long seminar facilitated by Dillon Woods who spoke about caring for the caregiver and the role of the volunteer.



*Bill Godden with one of his large labyrinth*



*Anne and Bill Godden with one of his many labyrinth*

During National Hospice Palliative Care Week, hospice and Fraser Health staff put together an information table at Ridge Meadows Hospital that consisted of various palliative and grief resources available to all hospital staff and volunteers. Also, a resource package was distributed to all the local doctor's offices and medical clinics in the area.

The society staff reached out into the community and provided presentations on the grieving process to staff and clients of the Ministry of Children and Family Development, Alouette Addictions and the Family Education and Support Services Centre. Staff also met with the elementary school counselors and provided resources on children's grief. One goal of the society is to get out more into the community and form partnerships with other non-profit organizations. This past spring, we partnered with the Family Education and Support Services Centre and co-facilitated a bereavement support group.



Celebrate A Life  
Haney Place Mall



Various fundraising events were hosted by the society over the past year. In partnership with Manion and Associates and with the Ridge Meadows Hospital Foundation the annual head shave at the Home Show was a big hit, and enjoyed by all. The 13<sup>th</sup> annual Vistas Run was held on Sunday, May 30<sup>th</sup> and was well attended. The Hoe Down for Hospice was a huge success, with live music, can-can dancers, and a barbecue buffet dinner.

## VISTAS RUN/WALK 2010



**2nd Annual HOE-DOWN for HOSPICE RIDGE MEADOWS**

**Presents An Evening With RICK TIPPE**

September 18th, 2010  
Pitt Meadows Heritage Hall  
Dinner • Dancing • Auction  
Doors Open 6 pm

**CALL FOR TICKETS 604\*463\*7722**

**EARLY BIRD \$60**  
After August 18th  
Tickets are \$50 each

## HOE DOWN FOR HOSPICE WITH RICK TIPPE





Thank you to all the businesses and individuals for 100's of wonderful gifts donated for the Silent Auction.



## Thank you to our sponsors



Respectfully Submitted,  
 Laura Cherrille, Executive Director,  
 Lindsay Norcross, President

## Changes to Bylaws of Ridge Meadows Hospice Society

1. Part 2 8. (1) reads: A member may be expelled by a special resolution of the members passed at a general meeting.

The change would read as follows: A member may be expelled by a special resolution of the Board of Directors.

2. Part 2 8. (2) reads: The notice of special resolution for expulsion must be accompanied by a brief statement of the reasons for the proposed expulsion.

The change would be to delete this bylaw.

3. Part 2 8. (3) becomes 8 (2) and should read: The person who is the subject of the proposed resolution for expulsion must be given an opportunity to be heard at a Board of Directors meeting prior to the motion being put to a vote.

***The reasoning behind this change is to protect the privacy/confidentiality of the said member, but to still allow the subject the opportunity to be heard.***

4. Part 7 40. (1) reads: The president presides at all meetings of the society and of the directors.

The change would read: The president presides and chairs all board meetings of the Society and all meetings of the Board of Directors.

***The reasoning behind this change is that many meetings occur within the society's day-to-day operations that do not warrant the involvement of the president.***

5. Part 7 40 (2) reads: The president is the chief executive officer of the Society and must supervise the other officers in the execution of their duties.

The change would be to delete this bylaw.

***The reasoning behind deleting this bylaw is that the board of directors hired an executive director to manage all the day-to-day management of the society, and the board now follows a format of a policies and procedures board.***

6. Part 7 42 reads: The secretary must do the following:
  - (a) Conduct the correspondence of the society
  - (b) Issue notices of meetings of the society and directors
  - (c) Keep minutes of all meetings of the society and directors

- (d) Have custody of all records and documents of the Society except those required to be kept by the treasurer
- (e) Have custody of the common seal of the society
- (f) Maintain the register of members

The change would be to delete this section except to keep (c): The secretary must keep minutes of all board meetings of the Society and directors.

***The reasoning behind deleting all of the above except (c) is because there is an office administrative assistant who insures all of the above are adhered to and all documents are secured and kept on the premises of the society office.***

- 7. Part 8 Seal-The Society does not have a seal, therefore the change would be to delete this bylaw.
- 8. A special resolution is sought as follows: authorizing the Society directors to seek out a suitable property either with or without structures and to enter into negotiate contracts with respect to such purchase.

***The reason behind this special resolution is that the Society is looking at securing a property and/or structures/buildings on the property which would authorize the directors to proceed as soon as they found a suitable property in order to operate administrative services and programs in accordance with the Society's mission statement.***