



Grief has no timeline.

Ridge Meadows Hospice Society

ANNUAL GENERAL MEETING Thursday, September 8, 2011





*RIDGE MEADOWS
HOSPICE SOCIETY*

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Ridge Meadows Hospice Society will be holding our 2011

Annual General Meeting

on Thursday, September 8, 2011, at 7:00 P.M.

in the Fraser Room at the Maple Ridge Library

All members in good standing 30 days prior to the meeting are eligible to vote.

Financial reports are available upon request.

Thank you for your support.

Sincerely,

Laura Cherrille,
Executive Director



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Ridge Meadows Hospice Society

MISSION STATEMENT

To provide compassion, support and care to patients and loved ones in dealing with end of life experience, grief and mourning.

VISION STATEMENT

To be recognized by the Community as a society that, through our efforts, enables dying persons and their families to experience this part of their life story in comfort, dignity and peace.

VALUE STATEMENT

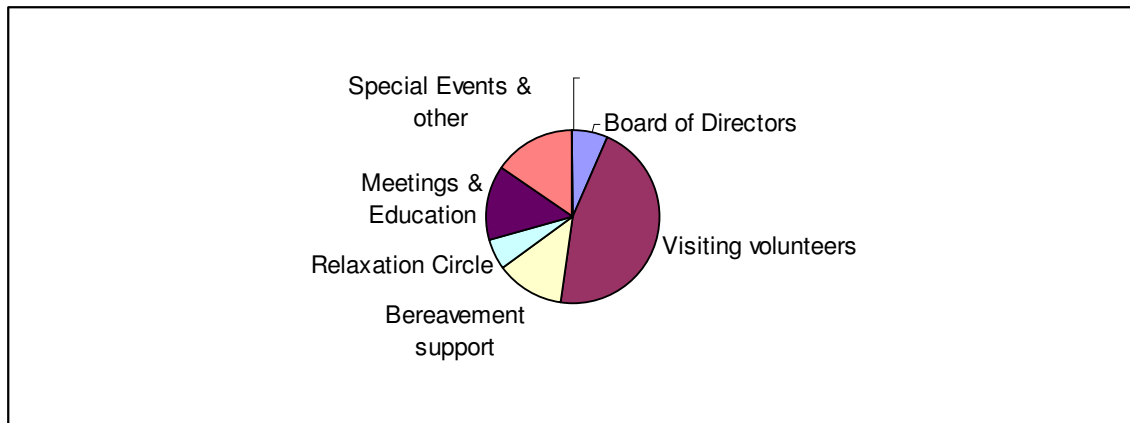
1. Each person is an autonomous and unique individual.
2. The value of life and the natural process of death provide opportunities for personal and spiritual growth.
3. Care is guided by quality of life as defined by the individual, is patient-centered and family focused.
4. All aspects of care are provided in a manner that is sensitive to the patient's and family's personal, cultural and religious values, beliefs and practices, their developmental state and preparedness to deal with the dying process.
5. Hospice and the medical profession act as a team to assist families and friends through the grieving process.

President and Executive Directors' Report

We would both like to take this opportunity to thank all the staff, volunteers, and board of directors for all their hard work, endless energy and dedication in their commitment to fulfilling the Ridge Meadows Hospice Society's mission. Without each and every one of you we would not be able to provide these invaluable hospice support services.

Also, we bid a sad farewell to Agneta Eikelenboom who has served her term on the board as our Treasurer for the past 4 years. Thank you for your hard work, expertise in accounting, and getting those financials done in a timely manner. We will miss you.

Ridge Meadows Hospice Society
Volunteer Hours
April 1, 2010 – March 31, 2011



The following is a breakdown of some of the volunteer hours given in this fiscal period.
Board of Directors: Over 800 hours,
Volunteers attending meetings, special events and other duties: Over 900 hours
Thrift Store volunteering: Over 6500 hours.

In total the reported hours in all categories came to 11386.75 hours for the year. (It is possible this figure is much larger as we do not always get the logged volunteer hours from everyone.)

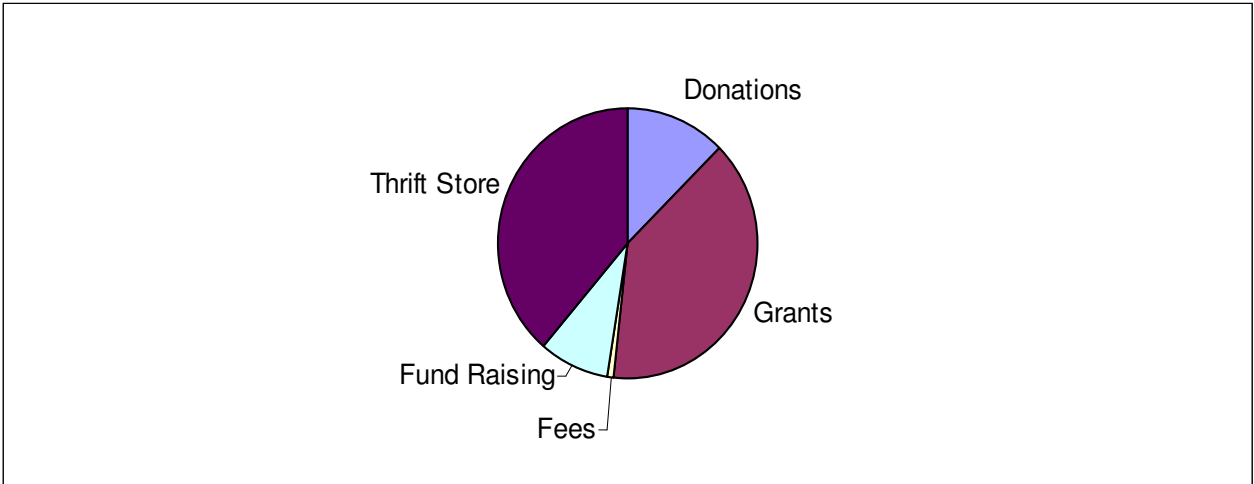
**3 Year History
Visiting Volunteer Programs**

Volunteer Services	Apr.1, 08 – Mar. 31,09	Apr.1, 09 – Mar. 31,10	Apr.1, 10 – Mar. 31,11
Volunteers assigned or available	28	47	55
Total Referrals	unavailable	79	171
Total Volunteer Hours	3573.75	4329	3864.5

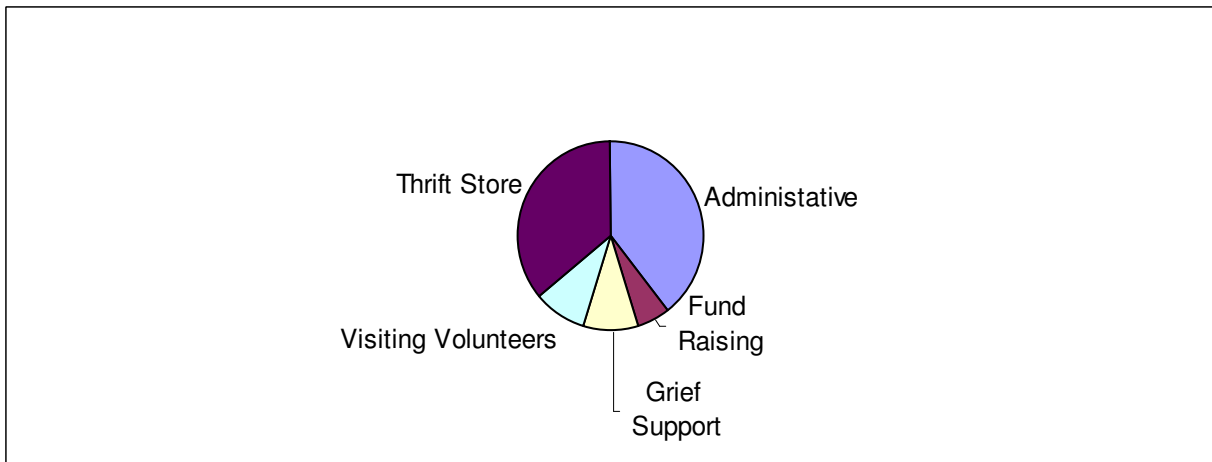
**3 Year History
Bereavement Support Programs**

Bereavement Support Services	Apr. 1, 08 - Mar. 31, 09	Apr. 1, 09 - Mar. 31, 10	Apr. 1, 10 - Mar. 31, 11
Volunteers assigned or available	8	10	22
Total Referrals	56	59	73
Total Volunteer Hours	648.75	634.25	947

Revenue: April 1, 2010 – March 31, 2011



Operating Expenses: April 1, 2010 – March 31, 2011



Also, a heart-felt thank you goes out to our many community sponsors, organizations and individuals that have supported the society throughout this past year. This support has not only come in the form of volunteering, but also in cash donations, gifts in kind, and in supplies for the thrift store.



The Founder's Cup donated \$38,000.00



Volunteers in the thrift store carrying out various jobs



1st Anniversary of Thrift Store

Various training and educational seminars were offered to volunteers throughout the year.

The 30 hour level 1 training course was offered once in the fall and again in late winter. A warm welcome goes out to all our new volunteers.



A volunteer refresher course for those individuals wishing to brush up on spirituality was well attended by many seasoned volunteers as well as new volunteers. Healing Touch level 1, 2, & 3 were offered to those interested in the Relaxation Circle. Both the one-on-one bereavement support training and the facilitator training courses were offered to volunteers who want to support the bereaved clients. The 18th Annual Living with Grief Teleconference topic this year was *Spirituality*. This event was hosted by the 1st Memorial Funeral Services-Burkeview Chapel, and was well attended by both staff and volunteers.

The society staff reached out into the community and provided presentations on the grieving process to staff of some local group homes that support individuals living with disabilities. Staff also met with the elementary school counselors and provided resources on children's grief.

Last year's goal of the society was to get out more into the community and form partnerships with other non-profit organizations. This summer, we partnered with the Family Education and Support Services Centre and co-facilitated a bereavement support group. We will also be running this program in the fall and in the winter. This partnership was funded through a grant from the Ridge Meadows Hospital Foundation. Another partnership that was formed this spring (within the bereavement program) was with Alouette Addictions. Both of these partnerships assist in providing support services to individuals with broader, more complex needs, and it is also a way to share resources in a time when budgets are tight.

Various fundraising events were hosted by the society over the past year. The 1st annual Evening of Romance proved to be a very popular night.



In partnership with Manion and Associates and with the Ridge Meadows Hospital Foundation the annual head shave at the Home Show was enjoyed by all. The 14th annual Vistas Run was held on Sunday, May 29th and was well attended. The 2nd annual Hoe Down for Hospice was a huge success, with live music performed by Rick Tippe, can-can dancers, and a barbecue buffet dinner. Plans are now underway for the 3rd Hoe Down on Saturday, September 17th. Please contact the office if you're interested in attending this great night filled with lots of dancing, cheer and laughter!



The first gift wrapping fund-raiser in Haney Place Mall took place the weeks just prior to Christmas. Other smaller fund-raising events included Meridian Meats packages and selling Purdy's chocolates. Our first fashion show fundraiser for the thrift store was held in April and was such a big hit another one is planned for the fall. Watch for the date!

Respectfully Submitted,
 Laura Cherrille, Executive Director,
 Lindsay Norcross, President

Board of Directors

President

Lindsay Norcross

Vice- President

Allan LaRose

Treasurer

Agneta Eikelenboom

Secretary

Teresa McWilliams

Directors

Adrienne Dale

Nathan Logue

Barb McIvor

Norma Parker

Staff

Executive Director

Laura Cherrille

Bereavement Support Coordinator

Yvonne Dion

Palliative/Volunteer Coordinator

Lindsey Willis

Fundraising Coordinator

Kristina Murray

Thrift Store Coordinator

Paige Charron

Assistant Thrift Store Coordinators

Mel Burak

Reizza Oxales

Administrative Assistant

Dawn Burnett